INFORMATION DISCLOSURE CITATION

Atty. Docket No.	08516.0005	Appln. No.	10/697,433
Applicant	Thomas AREND		
Filing Date	October 31, 2003	Group:	~~2121~~ 2/29

U.S. PATENT DOCUMENTS

Examiner Initial*		Document Number	Issue Date	Name	Class	Sub Class	Filing Date If Appropriate
⟋⟋		5,404,503	4 Apr. 1995	HILL et al.	—	—	
⟋⟋		5,983,364	9 Nov. 1999	BORTCOSH et al.	—	—	
⟋⟋		6,295,525	25 Sept 2001	HART et al.	—	—	

FOREIGN PATENT DOCUMENTS

		Document Number	Publication Date	Country	Class	Sub Class	Translation Yes or No
⟋⟋		WO 01/18652	15 Mar. 2001	PCT	—	—	
⟋⟋		WO 00/68793	16 Nov. 2000	PCT	—	—	
⟋⟋		WO 97/15009	24 Apr. 1997	PCT	—	—	

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

⟋⟋	Freiling, M., "Designing an Inference Engine: From Ontology to Control", International Workshop on Artificial Intelligence For Industrial Applications, 25 May 1988, pp. 20-26
⟋⟋	Grillmeyer O., et al., "The Design and Construction of a Rule Base and an Inference Engine for Test System Diagnosis", International Test Conference, Washington, IEEE Comp. Soc. Press, U.S., Vol. Symp. 1985, 1 Nov. 1985, pp. 857-867.
⟋⟋	Shutt, T.S., et al., "COPRA: Computer Operations Problem Resolution Assistant", Proceedings of the Conference on Artificial Intelligence for Applications, Orlando, 1-5 Mar. 1993, Los Alamitos, IEEE Comp. Soc. Press, Vol. Conf. 9, pp. 107-113.
⟋⟋	U.S. Patent Appl. No. 10/697,431, filed on October 31, 2003, entitled "Identifying Solutions To Computer Problems In Client/Server System".
⟋⟋	U.S. Patent Appl. No. 10/697,434, filed on October 31, 2003, entitled "Identifying Solutions To Computer Problems In Main System By Service System In Distributed System Landscape".

Examiner		Date Considered	2/1/06

*Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

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